

**Kazim Shaikh**

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**Objective**

Results oriented Cloud & Network Engineer aspiring to work in progressive organization where I would get an opportunity to play a role in developing and implementing technical solutions to meet the current needs and future expectations of business.

**Resume Highlights**

A competent professional with **B. Com from Mumbai University** backed by **CCNA, AZURE** currently working as Network & Cloud Engineer with 8 years of experience in Information Technology Implementations, Operations & Maintenance.

**Technical Skills**

**Cisco Routers & Switches, Azure**

**VPN Technologies**  Site to Site, Point To Site, Express Route

**Cloud Technologies** Azure Migration, Azure Migrate, Azure site recovery, Traffic Manager, Load balancer, Azure Networking, Landing Zone

**Cloud Security** Application Gateway, Azure WAF , Palo Alto,DDoS

**Monitoring Tool** Zabbix, Solar Winds, Big Panda

**Automation Tools** CI/CD, Jenkins, Terraform, Ansible

**Container Services**  Kubernete , Docker

**Career Contour**

* **Azure Solution Architect (Teleperformance)** Jan,2021-Present
* Installs, configures, automates, and monitors various cloud services.
* Performs operational engineering for activities which include platform upgrades, monitoring, configuration, and troubleshooting.
* Experience in Azure Networking - Virtual Network, sub netting.
* Create and maintain VMs, managed disk and troubleshooting VM related issues.
* Create and maintain Front door, Traffic Manager, Application Gateway, and Load balancer.
* Understanding of services in Azure compute, storage, networking, Azure AD and security.
* Configure and Handling Azure Active directory sync from on-prem to Azure
* Designs state-of-the-art technical solutions on Azure that address customer’s requirements for scalability, reliability, security, and performance.
* Working Experience in enterprise backup disk-based solutions (Azure Backup).
* Proficient in understanding metrics and logs with Azure Monitor, Log Analytics and Application Insights.
* experience with Microsoft Technology Stack Azure, Windows Server, Virtualization, IIS, Active Directory, Networking, DNS, Load balancers Implementing Security best practices in the cloud.
* Experience in provisioning and configuration of Azure PaaS services including the managed database services.
* First-hand experience in Azure infrastructure automation with Azure Resource Manager (ARM) and Blueprints
* Experience in configuring Azure Securities including the configuration of WAF, identity and access
* control, key, secrets and certificate management and securing App service-based applications
* Performing Azure Migration with ( Azure Migrate )
* **Azure Solution Architect & Network Bank of Tokyo** Mar,2019-Jan,2021
* Good understanding of Governance, Security, Backup, Identity and DR concepts
* Understanding of network design principles VPN, Express route, Load balancing, Azure Application gateway, WAF, Network watcher, Traffic manager, User define Routing etc.,
* Client focused with strong presentation and written communication skills.
* Microsoft Azure Certifications would be an added advantage.
* Providing 7x24x365 Data Centre Tier 1 support.
* Monitor LAN/WAN and Internet/Intranet connectivity using Zabbix, solar Winds, Also Monitor the health of global network devices.
* monitoring and raising incident tickets and route the incidents with respective global support team
* Respond to Facilities alerts in EMS and other facilities monitoring systems
* Maintain the Standard Operation Procedures.
* Work closely with all GLOBAL teams for support, also provide TECHNICAL Support to site users & route the issue to the appropriate support team(s).
* Hands on with Incident Management Tool (Remedy)
* understand standing of Security of Firewall.
* Configuring the Cisco router and Switches according to the client requirement
* Configuration, Upgrading of IOS and troubleshooting of the Cisco Routers
* Responsible for managing & Troubleshooting of Branches over the globe and ensuring Maximum network uptime.
* **Network Administrator RBL Bank** May,2018-Mar,2019
* Manage and monitor the network infrastructure including network devices, backbone, and remote office connections. Devices include switches, routers, firewalls, load balancers, servers, and virtual appliances / servers.
* Configuring the Cisco router and Switches according to the client requirement
* Responsible for managing & Troubleshooting of Branches over the globe and ensuring Maximum network uptime.
* Co-ordination with location Engineers for installation of Network Equipment, IOS software deployment, new hardware upgrades.
* Installation / Troubleshoot and Co-ordinate with service providers for Maintenance of Internet Links, MPLS, Leased lines, ISDN, PRI and BRI links.
* Managing the Corporate Customer Network using Network Management Systems.
* Co-ordinate with Field Engineers to manage and rectify faults.
* Working and troubleshooting on routing protocols like EIGRP, OSPF & Static route
* Configuration of VTP, VLANs, STP
* Configure Azure virtual machines and disk storages, managing and monitor Azure virtual machines.
* **Network Engineer, Tikona Digital Network** April 2016 – 2017
* Troubleshooting in latency or packet drops issue with the links
* Coordinating with provider in link failure issues.
* Coordination with Field Eng. & Remote location NOC for end-to-end testing or if any issue on site.
* Involvement in Network related activities.
* Making Network reports in night shift
* Maintaining the Downtime details
* Implementing New Broadband Connections for Home/Offices.
* Installing, Maintaining and Troubleshooting Network Hardware (Ethernet cards, Hubs, Switches, D link /Link sys Routers Firewall etc.)
* Installing and Configuring Wireless Devices (Wi-Fi Routers).
* Maintaining, Troubleshooting and administrating the use of Local Area Network (LANs), Wide Area Networks (WANs), Connections to the Internet and Peripheral Equipment.
* Knowledge of Various Data Communication protocols, Technologies and concepts including TCP/IP, DNS, DHCP.
* Knowledge of various protocols like RIP, EIGRP, OSPF & BGP and switching
* Gather and collate network requirements by working with clients and colleagues.
* Install secure and scalable network devices.
* Document all network set-ups.
* Working with support teams, working together to resolve customer issues.
* Work as part of a team with excellent communication skills.
* Work with clients during all stages of projects.
* Highlight and document all network risks of projects.
* Working on Cisco 1841,1941,2901,2811.
* Co-ordinate with vendors like Inventum, Ruckus and Dimension Data for product related issue.
* Troubleshooting in link failure issues (Serial links).Loop testing on serial links to check proper connectivity
* Installation of STP/UTP Cat 5 and 6 Structure Cabling.
* **Network Engineer, ACB High Impact** June 2014-April 2016
* Will manage network physical connectivity between sites.
* Use basic show commands to troubleshoot any network flap, Neighbour flap or any change in network which effect connectivity between the sites.
* Installing, Maintaining and Troubleshooting Network Hardware (Ethernet cards, Hubs, Switches, D link /Link sys Routers etc.)
* Installing and Configuring Wireless Devices (Wi-Fi Routers).
* Install secure and scalable network devices.
* Day to day admin & monitoring of network uses
* Installing new software
* Installing new hardware (server, printers, computer etc.)
* Overseeing security of all systems, especially the internet, and installing antivirus protection
* Fixing network fault
* Technical support for the people using the network
* **Professional Qualification**
* CCNA (CISCO ID-CSCO13225297)
* Azure (AZ-104 & AZ-305)
* **Education Qualification**
* Bachelor of Commerce from Mumbai University in 2010.
* HSC from Maharashtra State Board in 2006.
* SSC from Maharashtra State Board in 2004.
* **IT Know-How**
* Software / Tools: MS Office 2007/2010/2013.
* Operating Environment: Windows XP, Windows 7, Windows
* **Personal Details**
* Date of Birth: 29th October 1988
* Nationality: Indian
* Marital Status: Married
* Passport Number: N2560035
* Relocation: Flexible / Ready to relocate
* Languages Known: English, Hindi, and Marathi.
* Interests/Hobbies: Playing Cricket, Football, Travelling, Adventure sports.

I hereby declare that all the information furnished above is true and to best of my knowledge and belief.

Place: Mumbai

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